

Public comment for the Sept. 23, 2022, OSL Commission meeting

Submitted by Kitty Martz, VPGR:

Honorable commissions and Director Pack-

Six months ago, the board of Voices of Problem Gambling Recovery testified that disordered gambling treatment providers were seeing clients who report substantial losses from gambling on your new Video Lottery Terminal line game, Big City Fives Diamond Jackpot.

We continue to hear from clinicians and peers that gambling on this game is resulting in severe negative consequences.

Our clients report that they don't realize how much money they are losing, because the wager amount isn't displayed in dollar amounts. They also tell us that the marketing signage leads them to believe that they should bet the maximum amount in order to win a large jackpot.

Doubling the maximum wager amount per spin is not consistent with the lottery's expressed revenue generating strategy of appealing to "a lot of people to play a little".

We ask that you please consider Responsible Gambling as an operator responsibility and discontinue offering this game or any others with these characteristics.

Thank you.

Voices of Problem Gambling Recovery